



# SALES & MARKETING BULLETIN

# NEC

DL58797682 DECEMBER 06 2023

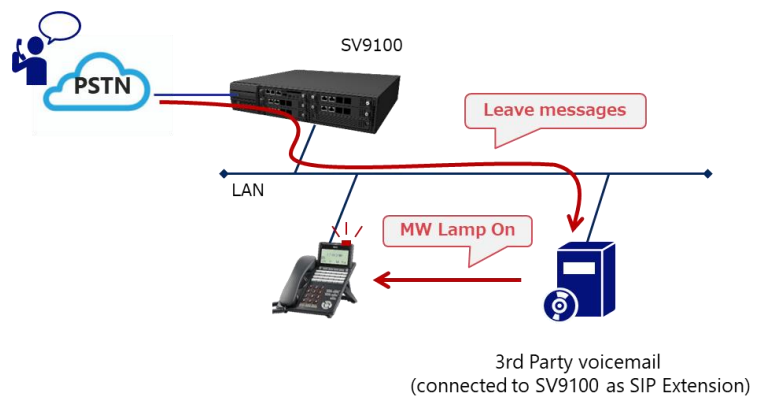
## UNIVERGE SV9100 R14 Main Software Release

NEC are pleased to announce the release of the latest R14 Main Software for the UNIVERGE SV9100 platform.

With this release the SV9100 now provides a SIP Extension interface for connection to 3<sup>rd</sup> party Voicemail products.

The SIP extension interface provides the usual voicemail features a user expects:

- Multiple voicemail channels
- Calls can be forwarded to voicemail and leave messages into the user's mailbox
- Message Waiting can be set to the user's phone
- Users can access their mailbox by calling the voicemail Pilot Number
- Additional voicemail features are dependent on the 3<sup>rd</sup> party voicemail product, for example Auto-Attendant operation



### Note

- SV9100 supports basic voicemail application feature therefore some of the unique features on 3rd Party voicemail which are not supported by SV9100 might not work correctly.
- It is recommended to make sure feature availability between SV9100 and 3rd Party voicemail by interoperability test in advance.
- 3rd Party voicemail via SIP extension cannot work with SV9100 InMail, 3rd party voicemail via Analog extension and UM8000 simultaneously.

## TigerTMS innLine Voicemail

NEC have carried out interoperability testing with the TigerTMS innLine voicemail, refer to [DL58797864 SAMB TigerTMS innLine Voicemail](#) for further information.

TigerTMS innLine

Further information for TigerTMS innLine voicemail and the wider range of TigerTMS products can be found on [BusinessNet-Tiger TMS](#)

## Pricing aspects & Items

SV1900 Main Software version R14 must be installed to support this feature.  
The R14 Version licence BE121157 is also required.

Product code	Items	Description
BE121157	SV9100 VERSION LIC (R14)	Provides additional licenced features for the installed version of R14 Main Software
BE114054	SV9100 IP PHONE-01 LIC	Each SIP Extension voicemail channel will require the Standard SIP Extension licence
BE113281	GPZ-IPLE	VOIP resource card is required

Pricing can be obtained from your NEC representative/Channel Manager or Prophix CPQ.

## Support & Software Assurance (SWA)

R14 Version licence is provided to customers with active Software Assurance (SWA).

## Documentation

SV9100 R14 Release Overview: [SV9100 Release Overview R14 Main Software](#)  
SV9100 SIP Configuration Report – TigerTMS innLine SIP Voicemail: [SV9100 TigerTMS innLine IP Configuration Guide](#)

## Availability & Order Information

SV9100 R14 Version Licence will be available in Prophix CPQ from Wednesday 6<sup>th</sup> December.  
Software will be available for download from Wednesday 6<sup>th</sup> December.